

ASMBLY MEMBER SURVEY – EXECUTIVE SUMMARY

Thank you to everyone who participated in the member survey. The responses reflect a community that is deeply invested in Asmbly's success and overwhelmingly values the organization's mission, resources, and culture.



Several clear themes emerged across the survey responses:

What Members Value Most

Members consistently identified access to tools, equipment, and workspace as Asmbly's core value. Respondents also highlighted the importance of the welcoming community, opportunities for learning, and the collaborative spirit that makes Asmbly unique.

Operational Excellence Remains a Priority

A recurring theme was the importance of maintaining and improving existing resources. Members expressed a desire for continued focus on equipment reliability, maintenance, and ensuring that core services meet expectations before pursuing significant new initiatives.

Communication and Transparency

Many respondents indicated they would like more visibility into organizational priorities, decision-making, and long-term plans. Members expressed interest in understanding not only what decisions are being made, but also the reasoning behind them and how member feedback informs those decisions.

Member Engagement and Participation

Survey responses demonstrated a strong desire for meaningful opportunities to contribute ideas, provide feedback, volunteer, and help shape the future of the organization. Members value being part of a community where participation and collaboration extend beyond tool use.

Education and Skill Development

Members continue to see educational programming as an important part of the Asmbly experience. In addition to introductory training, respondents expressed interest in expanded opportunities for advanced classes, mentorship, workshops, and peer-to-peer learning.

Balancing Growth with Member Experience

While members generally support growth and long-term sustainability, many emphasized the importance of preserving the aspects of Asmbly they value most. Responses suggest a preference for thoughtful, sustainable growth that strengthens the member experience while maintaining the organization's culture and sense of community.

Key Takeaways

The survey reflects a membership that is highly engaged and committed to Asmbly's future. Members appreciate the organization's mission, facilities, volunteers, and community culture, while also identifying opportunities to strengthen operations, communication, engagement, and educational offerings.

Overall, the feedback suggests that members want Asmbly to continue building on its strengths by:

- Maintaining and improving core resources and equipment
- Increasing communication and transparency
- Creating meaningful opportunities for member involvement
- Expanding learning and mentorship opportunities
- Preserving the welcoming, collaborative culture that defines the organization

The survey provides valuable guidance for future planning and reinforces the importance of balancing operational excellence, member engagement, and sustainable growth.

Board Next Steps

The Board will use the survey findings to help guide organizational priorities, strategic discussions, and future planning efforts. Over the coming months, the Board and leadership team will review the feedback in greater detail, identify areas where improvements can be made, and incorporate member input into decision-making processes. Particular attention will be given to strengthening communication, supporting operational excellence, enhancing member engagement opportunities, and preserving the collaborative culture that members value. The Board is committed to keeping

members informed as priorities are established and actions are implemented in response to the feedback received.